Loyola University Chicago
Commute Options Post Survey Results
December 2, 2013
Today’s Discussion

• Commute Option pilot program recap
• “Pre” survey review and peer comparison
• “Post” survey overview
• “Post” survey results:
  – Commuting behavior
  – Participation in alternative commuting options
• Conclusions
Commute Options Pilot Program Recap

• Objectives:
  – Set a baseline for employee commuting behavior
  – Determine desired commute options and barriers to using alternative transportation modes
  – Experiment potential solutions to decrease solo ridership
  – Investigate the need for a Transportation Demand Management program in the Chicago region
Commute Options Post Pilot Recap

- **Phase I:**
  - Employee surveys on commuting patterns
    - 16 employers (7 urban, 9 suburban), 6,000+ employees surveyed between Nov 2010-Dec 2012
  - Customized recommendations to employers
    - Variety of initiatives adopted

- **Phase II:**
  - Follow-up (“post”) surveys to track evolution of commuting behavior
“Pre” Survey Review and Peer Comparison

• First survey conducted in October and November 2011.
• 715 employees responded to the initial survey out of about 1,788 employees (40% response rate)
• Initial results presented in February 2012.
• Second presentation made in April 2012.
“Pre” Survey Review and Peer Comparison

- Less than half of Loyola employees live more than 10 miles from work.
- Loyola had a lower percentage of employees driving to work 5 days a week than the average Chicago employer.
“Pre” Survey Review and Peer Comparison

- 88% of employees did not know of pre-tax benefits, far above average.

- Performance of commute does not always meet the needs people have.
“Pre” Survey Review and Peer Comparison

• Main factors in deciding how to commute:
  – Travel time
  – Cost
  – Avoiding congestion

• The actual performance many times falls short of needs on these dimensions

• The main barrier to choosing alternative commute options is the need for **flexibility**
“Pre” Survey Review and Peer Comparison

- Strong interest in transit
- Some willingness to bicycle or work from home
- Many employees willing to change modes if barriers were addressed

<table>
<thead>
<tr>
<th>Mode</th>
<th>All Employers</th>
<th>Chicago Employers</th>
<th>Loyola</th>
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<tbody>
<tr>
<td>Train or bus...</td>
<td>45.1%</td>
<td>43.8%</td>
<td>43.8%</td>
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<tr>
<td>Train (Metra only)</td>
<td>31.9%</td>
<td>18.1%</td>
<td>15.7%</td>
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<td>Bicycle</td>
<td>18.8%</td>
<td>14.5%</td>
<td>14.8%</td>
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<td>Work from...</td>
<td>41.4%</td>
<td>15.7%</td>
<td>14.8%</td>
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<tr>
<td>Walk</td>
<td>14.8%</td>
<td>13.7%</td>
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<td>Carpool (free...)</td>
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<td>6.7%</td>
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<td>Change my home...</td>
<td>6.7%</td>
<td>0.0%</td>
<td>0.0%</td>
</tr>
<tr>
<td>Car sharing for...</td>
<td>31.9%</td>
<td>14.8%</td>
<td>15.7%</td>
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“Post” Survey Overview

• Objective:
  – Evaluate effectiveness of Commute Options Initiatives
  – Track evolution of commuting behavior over time

• Methodology:
  – Employee survey conducted between September 20 and 26, 2013.
  – Response rate: 533 respondents out of 1,788 employees (30% response rate)
  – 313 from LSC and 220 from WTC
  – Over a third of respondents remember taking initial survey
    • Lag time between pre and post survey
Lake Shore Campus
Post Survey Results
Employee Location by Zipcode-LUC Lakeshore Campus

Legend
- LUC Lakeshore Campus
- LSC employees
  - 1 - 2 Employees
  - 3 - 5 Employees
  - 6 - 10 Employees
  - 11 - 20 Employees
  - More than 20 Employees
- CTA rail
- Metra rail
- City of Chicago
- Lakes and Rivers

0 4 8 16 Miles
“Post” Survey Overview - LSC

To what degree are you aware of the following benefits and programs currently available to LUC staff and faculty?

- Pre-tax transit benefits (CTA, Metra, Pace):
  - I use this and it is great: 15.5%
  - I did not know we had this: 25.2%
  - I would like more information: 17.8%
  - I am aware of this benefit, but it does not apply to me: 41.4%

- Employer-assisted housing program:
  - I use this and it is great: 6.8%
  - I did not know we had this: 17.6%
  - I would like more information: 7.3%
  - I am aware of this benefit, but it does not apply to me: 41.4%

- Discounts for IGO (car-sharing program):
  - I use this and it is great: 2.9%
  - I did not know we had this: 53.5%
  - I would like more information: 5.8%
  - I am aware of this benefit, but it does not apply to me: 37.7%

- ChainLinks Bicycle Rental Program:
  - I use this and it is great: 8.1%
  - I did not know we had this: 22.7%
  - I would like more information: 5.8%
  - I am aware of this benefit, but it does not apply to me: 63.3%

- Evening Shuttle service from WTC campus to Metra Stations:
  - I use this and it is great: 4.5%
  - I did not know we had this: 45.0%
  - I would like more information: 3.9%
  - I am aware of this benefit, but it does not apply to me: 46.6%
“Post” Survey Overview - LSC

**Goal:** To increase pretax transit program participation by 10%  
**Results:** Enrollment dropped from 26.7% to 25.2%, but awareness increased by 7%.

**Goal:** To sign up 5 potential homebuyers for housing counseling.  
**Results:** Enrollment increased by over 2% (4 people according to our survey)  
• Goal met
“Post” Survey Overview - LSC

Other results:

• I-Go usage slightly decreased (1%)
  – Awareness dropped (3.5%)
  – Fewer people wanted more information (2.5%)

• ChainLinks participation increased 6%
  – Awareness increased 1%

• 4.5% used evening shuttle from WTC to Metra
  – 45% do not know about it
“Post” Survey Overview - LSC

In the last two years, the University has increased communications about available commute options and resources, and Loyola’s transit benefits. Please indicate whether you participate in the programs and/or use the available resources.
“Post” Survey Overview – Lake Shore Campus

Summary of impact of Loyola communications

• Increased awareness of programs due to communications

• 15% use CTA bus tracker and 10% use Campus website as a result

• Almost 65% do not know about I-Go car Sharing

• Over 50% still do not know about Campus website and evening shuttle
“Post” Survey Overview – Lake Shore Campus

Lake Shore Campus-Transit Usage

- I do not need to travel between campuses for my job
- I use this and it is great
- I do not use this
- I did not know we had this
- I would like to learn more information about this
- The schedule is not convenient.

- Over 50% of respondents use the intercampus shuttle and CTA trains
- Most respondents knew about commute options and did not seek more information
- Though 29% drive to campus, only 10% carpool
Almost 1/3 of respondents tried a new form of transportation since the first survey

- 62% of alternative commutes were on public transit
- Bicycling was the 2nd most popular alternative commute option
  - Consisted of 13% of new alternative commutes
- 40% who tried an alternative commute took it over 26 times
- 45% took it less than 10
“Post” Survey Overview – Lake Shore Campus

Pre-Survey Primary Commute Mode

- Drive Alone (or w/children): 37.9%
- Rideshare (carpool, vanpool): 13.9%
- Bus (Pace, CTA): 19.8%
- Train (CTA, Metra): 14.0%
- Bicycle: 6.7%
- Motorcycle: 2.8%
- Walk: 0.5%
- Taxi: 0.4%
- Day off (for part-time employees): 2.6%
- Other: 1.3%

Post Survey Primary Commute Mode

- Drive Alone (or w/children): 31.7%
- Rideshare (carpool, vanpool): 16.4%
- Bus (Pace, CTA): 24.0%
- Train (CTA, Metra): 14.2%
- Bicycle: 8.2%
- Motorcycle: 4.9%
- Walk: 0.4%
- Taxi: 0.5%
- Day off (for part-time employees): 2.6%
- Other: 1.3%
“Post” Survey Overview – Lake Shore Campus

Goals:
• *Increase transit use and rideshare 10%*
• *Attract 10 new bicycle riders*

Results
• Drive alone decreased 6.2%
• Transit increased 4.4%
• Ride share increased 2.1%
• Bicycle increased 1.5%
“Post” Survey Overview – Lake Shore Campus

If you began using an alternative mode of transportation to commute to work, has your new commute saved you money on transportation costs?

- 12% of all respondents (60% of those who switched commutes) found that taking an alternative form of transportation saved them money on commuting costs.

On average employees saved…
- $145 on gas per month
- $20 on tolls per month
- $65 on public transportation per month
- $163 on car maintenance per month
“Post” Survey Overview – Lake Shore Campus

Pre-Survey Parking Options

Post-Survey Parking Options

- 5.6% increase in employer provided paid parking
- Slight increase in free parking
Lake Shore Campus “Post” Survey Results

Accomplishments:
• 6.2% decrease in driving alone
• Small increase in transit, rideshare, and bicycle usage
• Increased communications attracted employees to CTA Tracker and Campus Website

Opportunities for Improvement:
• Over 15% of LSC employees would like more information about pre-tax benefits and/or EAH
• Over 45% LSC employees did not know about I-Go car sharing discounts or the evening shuttle from WTC to Metra stations
• Though 29% drive to campus, only 10% carpool
  – Moreover 5% did not know about carpooling
Lake Shore Campus “Post” Survey Results

Looking Forward:

- Continue and expand efforts to provide information on and enroll employees into pre-tax benefits and EAH program
- Increase communications and marketing of I-Go discounts and evening shuttle to Water Tower Campus to increase awareness
- Market PACE rideshare (bring in representative) to increase carpool usage
Water Tower Campus
Post Survey Results
Employee Location by Zipcode-LUC Water Tower Campus
To what degree are you aware of the following benefits and programs currently available to LUC staff and faculty?

- Discounts for IGO (car-sharing program): 53.0%
- Pre-tax transit benefits (CTA, Metra, Pace): 47.9%
- Employer-assisted housing program: 32.6%
- ChainLinks Bicycle Rental Program: 21.8%
- Evenings shuttle service from WTC campus to Metra Stations: 37.3%

Options for awareness:
- I use this and it is great
- I did not know we had this
- I would like more information
- I am aware of this benefit, but it does not apply to me
"Post" Survey Overview – Water Tower Campus

**Goal:** To increase pretax transit program participation by 10%

**Results:** Enrollment increased .5%. Awareness increased by 2%, though 7.6% more employees feel that it does not apply to them.

**Goal:** To sign up 5 potential homebuyers for housing counseling.

**Results:** Enrollment increased by over 1.7% (2 people according to our survey)
“Post” Survey Overview – Water Tower Campus

Other results:

• I-Go usage slightly decreased (1.4%)
  – Awareness dropped (5.2%)
  – Fewer people wanted more information (2.4%)

• ChainLinks participation increased 6%
  – Awareness increased .9%

• 6.4% used evening shuttle from WTC to Metra
  – 45% do no know about it
In the last two years, the University has increased communications about available commute options and resources, and Loyola's transit benefits. Please indicate whether you participate in the programs and/or use the available resources.
“Post” Survey Overview – Water Tower Campus

Summary of impact of Loyola communications’ efforts
- Increased awareness of programs due to communications; however, less than at Lake Shore Campus
- 19.7% use CTA bus tracker and 16.1% use Pre-tax benefits as a result
- Over 70% do not know about I-Go Car Sharing discounts
- Around 60% still do not know about ChainLinks, Bike to Work Week, Campus website, and evening shuttle
“Post” Survey Overview – Water Tower Campus

• Over 50% of respondents use the intercampus shuttle and CTA trains
• Most respondents knew about commute options and did not seek more information
• 30% drive to campus and over half (16.7% of total respondents) carpool
“Post” Survey Overview – Water Tower Campus

¼ of respondents tried a new form of transportation since the first survey

• 63% of alternative commutes were on public transit

• Bicycling and walking were the next most popular alternative commute options
  – Consisted of 28% of new alternative commutes

• 51% who tried an alternative commute took it over 26 times

• 34% took it less than 10 times
“Post” Survey Overview – Water Tower Campus

Pre Survey Primary Commute Mode

Drive Alone (or w/children) 19.3%
Rideshare (carpool, vanpool) 4.3%
Bus (Pace, CTA) 2.8%
Train (CTA, Metra) 1.6%
Bicycle 1.0%
Motorcycle 0.1%
Walk 10.8%
Taxi 1.9%
Day off (for part-time employees) 3.1%
Other 32.3%

Post Survey Primary Commute Mode

Drive Alone (or w/children) 40.6%
Rideshare (carpool, vanpool) 9.7%
Bus (Pace, CTA) 11.0%
Train (CTA, Metra) 1.9%
Bicycle 34.2%
Motorcycle 1.9%
Walk 0.1%
Taxi 1.9%
Day off (for part-time employees) 0.1%
Other 11.0%
“Post” Survey Overview – Water Tower Campus

Goals:
• *Increase transit use and rideshare 10%*
• *Attract 10 new bicycle riders*

Results
• Drive alone decreased 8.3%
• Transit increased 18.7%
• Ride share decreased 1.4%
• Bicycle increased 1.2%
“Post” Survey Overview – Water Tower Campus

If you began using an alternative mode of transportation to commute to work, has your new commute saved you money on transportation costs like gas and tolls?

- 8% of all respondents (57% of those who switched commutes) found that taking an alternative form of transportation saved them money on commuting costs.

On average employees saved . . .
- $88 on gas
- $82 on public transportation
- $32 on car maintenance
“Post” Survey Overview – Water Tower Campus

Pre-Survey Parking Options

- 61.2%
- 21.7%
- 12.5%
- 0.8%
- 3.8%

Post-Survey Parking Options

- 59.9%
- 27.7%
- 8.8%
- 3.6%

- 6% increase in employer provided paid parking
- Slight decrease in free parking
Water Tower Campus “Post” Survey Results

Accomplishments:
• Employees driving alone decreased 8.3%
• Substantial increase in transit use and small increase in bicycling (including ChainLinks participation)
• Increased awareness of programs due to communications;
• Resulted in over 15% of employees using Pre-tax benefits and CTA bus tracker and small increase in EAH enrollment

Opportunities for Improvement:
• Over 55% still do not know about I-Go discounts, ChainLinks, Bike to Work Week, Campus website and evening shuttle
• I-Go discounts usage decreased, awareness dropped, interest decreased
WTC “Post” Survey Results

Looking Forward:

• Increase communications and marketing of I-Go discounts, evening shuttle to Water Tower Campus, and online resources to increase awareness

• Continue and expand efforts to provide information on EAH program
Appendix: LSC Survey Comments

Question 5: Which of the following statements best describes parking at your usual work location?

I pay for parking @ Loyola LSC
free parking far away
I park on campus but it is paid by me
We have to arrive early, or all the spots are gone at Lakeshore.
Very expensive parking
But the parking is not always available!
Don't use
I don't drive
I pay for parking at LSC
Paid parking, but paid by employee, not employer
Bike parked in my office
no parking
Don't Drive
I walk
I only use parking on campus for special events or if I need to be on campus after work hours end for safety issues.
I Bike or Walk
paid parking by employee on campus
I pay for parking at an employer facility
I don't park since I have no car and don't drive.
Paid parking that I pay for
Paid parking paid by me (on campus parking)
Do not park. Do not own a car.
It is impossible to find street parking near campus during the school year. I don't even consider driving to work except during the summer.
Employer parking I pay for
I pay to park on campus but am not guaranteed a parking place.
Appendix: LSC Survey Comments

**Question 6:** Please report the types of modes of commute you use. Please calculate the number of trips per week for the entire year. For example, when considering your annual commuting trips, you might estimate 20% by CTA Train, 5% rideshare, and 75% Drive alone. This would mean in an average week, 2 trips are by CTA Train, 1/2 trip is by Rideshare, and 71/2 trips are Drive Alone. (This question is to help us identify multiple modes during your commute.)

I'm averaging into a single week's worth of travel different modes in different seasons

- occasional CTA use
- Spouse drops me off on campus
- Remote work 1-2 times a month and occasional Metra if I work at WTC
- this is a confusing question
- I ride one bus and one train (one-way) to get to campus from my home every week.
- shuttle bus b/LSC and WTC
- Occasionally I drive alone (much less than 1 trip)
- The "drive alone" option was chosen because I have to drop off my children at school
- Maybe once or twice a week I get dropped of by a family member who passes near my work.
- work from home 2x week
- 4 trips per week (40%) campus shuttle bus; Also, I often combine walking and other, ie take the shuttle to the campus nearer home then walk the mile home.
- Drive alone 2x per semester (you provide fractions in your example but not in the actual answers)
Appendix: LSC Survey Comments

Question 9: If you currently drive alone to work, what are the barriers to choosing a different option (select all that apply)?

I live too far away to be able to find another way and do not make enough to afford living in the city.

I often work late and don't want to bike after dark.

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I often work late and don't want to bike after dark.
Appendix: LSC Survey Comments

Question 9: If you currently drive alone to work, what are the barriers to choosing a different option (select all that apply)? (Continued)

I live only a few blocks away; I can take a bus, walk, drive, etc., depending on my appointments.
I'd love to take the Metra, but Rogers Park station seems too far and unsafe/wish Evanston Express had LU stop
There should have been an option for the large number of us who drive only because we have to - trying to take small children on public transportation is a challenge, and not all schools are accessible by public transportation. With CPS we got into a magnet school 20+ minutes drive from home
My schedule often doesn't allow, I would have to get up too early or would get home too late.
I live in Lake Villa, IL which is 10 min from WI border - could take Metra, but need transportation to Loyola from Metra station near LSC
Drop off and pickup kids on way to/from work
In the past, I fell twice while commuting by bicycle. Last year, I also fell while biking for pleasure. My wife feels that I may not bounce as well as I used to.
I drive kids to school and my spouse to the L. Often I need to make site visits to Employers on my way to work or on my way home for the day.
Appendix: LSC Survey Comments

**Question 14: What do you think about the alternative transportation programs your employer established or enhanced (e.g. ChainLinks, Employer-assisted Housing Service, Pre-Tax Transit Benefits)?**

Pre-tax stuff is nice, but it would be better if it was actually subsidized. $5 a day for transport is a lot. It's only offset by the fact that parking is $7 a day.

I think they should really ask employee's that live far if they want one on one help with being able to move closer to the city and actually offer something that will work.

If the CTA would be faster, would certainly use the pre-tax benefits.

Nice. But not applicable for me as I live in the far southwest suburbs.

pretsx obviously helps. no brainer.

na

The employer assisted housing service does not provide a large enough incentive to relocate to a neighborhood closer to campus.

This is a great idea. I'd be interested to know data regarding the impact of the programs.

Good

Great!

"EAH is a great program that weighed heavily in our choice of where to purchase a home.

Pre-tax transit benefits are easy and less expensive than the alternative of purchasing transit cards."

Pre-tax is good option for those using public transportation.

I didn't know about ChainLinks and would be interested in that--- it sounds great.

probably nice enough for those who can use them, but not effectively communicated and not applicable to most employees

no thoughts

"Love it.

What programs can be considered to support bike commuting or formalize car-pooling? They had this at my previous job and it made a big difference."

they are ok

ok...it's a start...but much better in the west coast city that I previously lived in

Good ideas, but for people who live some distance from campus or work late in the evenings they just aren't viable options. Continue with pre-tax transit benefits given they apply to multiple forms of transportation.
Appendix: LSC Survey Comments

**Question 14: What do you think about the alternative transportation programs your employer established or enhanced (e.g. ChainLinks, Employer-assisted Housing Service, Pre-Tax Transit Benefits)? (Continued)**

could do more by having additional bike racks inside parking structures - Fordham, main parking garage that are NOT next to smoking areas. Showers available.
I don't know how to ride a bike, and I am not ready to buy a house/condo. The only program that benefits me is the transit benefits. There needs to be a rental assistance program for employees.
They do not help most of us who live in NW Evanston and W Wilmette and Skevanston, as we need to travel over 2 miles to the nearest metra station and then we need to find a way from the metra station to the LSC campus.
From where I live, the only viable form of transportation is driving.
I think they are great options and am grateful that Loyola supports them.
n/a
I am a bicycle commuter, but Chainlinks doesn't provide me any services that I need. I feel that they are more student oriented.
Employer assisted housing is nice, but my family does not want to live in the city. Pre-tax transit benefits are also nice, but I don't use CTA enough to take advantage of it. Overall, good ideas, but not practical for my lifestyle.
Pre-Tax benefits are good, but not if train tickets are sent too late.
I think that these benefits are still inadequate compared to other universities that are in the city. Overall, the benefits (ALL BENEFITS) are subpar.
Haven't enrolled just yet, but good to have.
Do not wish to use. Happy for those who do.
I love ChainLinks!
n/a
Good for some
Good perks for Loyola employees.
Great - I plan on taking advantage of the Employer-assisted housing as soon as I qualify. This benefit is one of the reasons I chose to work at Loyola.
I think they're great. I would use them except my job requires that I have a car to move large amounts of materials between campuses on any given day.
I would like more of a Transit Benefit, and a better deal with I-Go.
great
They don't help me. A helicopter would.
I think LUC is basically hostile to bicycles, and I just cannot figure out why.
I think they're just peachy for people who live in the area. I live 25 miles away. Absolutely nothing will make me stop driving my car.
Excellent
ChainLinks is a great resource, but the hours are a bit wonky. Employer assisted housing is also a great benefit.
I don't participate, but I like the idea.
Question 14: What do you think about the alternative transportation programs your employer established or enhanced (e.g. ChainLinks, Employer-assisted Housing Service, Pre-Tax Transit Benefits)? (Continued)

These are GREAT prams for those who reside in the City or close to campus. For those of us whose lives are in the suburbs, these are not great options.
I thinks it a great option
Like pre-tax transit benefit; would like to have used employer-assisted housing, but did not qualify,
it is great for those who can benefit from it.
Not an option for my commute
Great
Like Chain Link a lot! Great prices and service.
Chain Link and Pre-Tax Benefits are excellent services.
The Transit Benefit is wonderful. I don't use any of the others and have no opinion on them.
Useless for my situation
I think they're excellent. But I live in walking distance of LSC, don't drive and have a senior bus pass or use the shuttle to go to WTC
I appreciate the pre-tax benefits being in place
They're nice.
fine programs, from what I know, but none benefit me.
I love them, they are great programs that make me enjoy working for Loyola even more.
Pre-tax transit benefits rock!
Chain-links
I feel like the pre-tax CTA benefit is not useful and is too expensive for those who do not ride on a daily basis.
Favorable
I use the pre-tax benefits for CTA. However, I stopped paying for parking because it was way too expensive.
Great!
This is great!
Great things to do but O unfortunately live too far away to take advantage
Chainlinks hours are not very beneficial, didn't know about housing and or pretax, own & live only a few blocks away
Appendix: LSC Survey Comments

**Question 14:** What do you think about the alternative transportation programs your employer established or enhanced (e.g. ChainLinks, Employer-assisted Housing Service, Pre-Tax Transit Benefits)? (Continued)

- not familiar with these programs
- I am not aware of these programs
- want Employer assisted housing on SOUTH SIDE; extend to Bronzeville
- The length of time it takes to receive the pre-tax CTA pass is really frustrating.
- I live in Hyde Park. It's just too far to not drive.
- I very much appreciate the Pre-Tax Transit CTA cards that I am eligible for. However, it is inconvenient to have to go to HR every month to pick them up instead of having the cards delivered to me.

Useful
"ChainLinks is good and got me riding the bike again (now I've purchased one). I might do the CTA benefits.
I think you need to think about lifestyle choices. I live within walking distance to campus and so usually walk to work, walk to my kids schools, walk or subway to shops. I don't drive at all. Once people have chosen to live far away from their work place, then they are almost certainly going to drive, no matter what incentives you provide. Living in the suburbs makes driving a necessity. We need to encourage more Loyola employees to live in the city."
I appreciate that they are available, but are not applicable to my situation currently. So long as I live near enough to campus, I will walk 99% of the time. It would be great to see creative incentives for walking (discounts for shoes, for instance), the same way there has been a lot of great growth in programs around other sustainable, healthy, and economic commuting choices...this could be a great collaboration with HR. Or consider expanding the bike to work week to include walking so that any one who walks is able to participate.
I don't use ChainLinks, but really appreciate the option. Pre-Tax transit benefits are extremely important to me, and I use them. I would be upset if my employer did not have them.

I think it is a great idea
Always thought ChainLinks was student oriented. And with Divy available now, I think I would chose Divy based on availability in other areas of the city. The employer housing assistance is a nice offer, but it seems only available for areas I don't want to live in or can't afford too.
I appreciate them.
excellent options for many employees; not relevant for my needs
Appendix: LSC Survey Comments

**Question 14: What do you think about the alternative transportation programs your employer established or enhanced (e.g. ChainLinks, Employer-assisted Housing Service, Pre-Tax Transit Benefits)? (Continued)**

I think they are very good.
They are irrelevant to me.
I like the pre-tax transit benefit
I'm part-time adjunct faculty at LUC, and I still don't really know if the Pre-Tax Transit Benefits apply to me.
Great ideas. I like the ride share idea.
I think they're great
I wasn't aware of most of these. I don't believe I qualify for any as a part time employee.
Good
What does the housing service have to do with transportation??
Goo options for some employees
I like them. I would like to increase them.
i think they are good options to meet the varied needs of employees
Do not know about it
Possible options for faculty that are closer to campus.
I like the pre-tax transit benefits, but do not use the other options.
They are a good start.
very good for all who can use them
Pre-tax transit benefits are great and work well for me because I live so far from work. I love being able to get work done on the train.
I like the idea of the Pre-taz Transit Benefits, however twice it has broken down and I had to order a new one, so I think it has not ended up being economical.
Its great for people it works for
Good ideas
They are great options
I am ecstatic about the employee assisted housing service.
Appendix: LSC Survey Comments

**Question 14: What do you think about the alternative transportation programs your employer established or enhanced (e.g. ChainLinks, Employer-assisted Housing Service, Pre-Tax Transit Benefits)? (Continued)**

N/A
Good to see the promotion of variety of programs and the expansion of real options
Great! I should look into the transit benefits. And while ChainLinks isn't useful to me personally, I'm glad it's available, and it's useful to many people on campus, especially the undergrads.
Sounds great!
Good
Love the employer-assisted housing service and chainlinks (use for maintenance)
NA
Didn't know about them.
These are all great!
Great benefits! Allowed me to buy the home of my dreams.
Wish I was using the pre-tax transit...difficult to find tho.
What is employer assisted housing?
Unaware of these.
I think they are great. I'd like to know about the assisted housing service.
I like
I like the pre-tax transit benefits for days when I do not ride my bike to work. I don't need the other two.
Getting there, but need more bike incentives beyond Chainlinks
The housing service was great
happy they offer alternatives.
Nice options....especially pre-tax benefits
I might try the pre-tax Transit benefits.
it's helpful
They are nice. I use the pre-tax transit benefit everyday. This is very helpful in terms of saving money.
I love the employer assisted housing
Expanding Employer-assisted Housing Service to include areas around the medical center is wonderful or those of us who support services in that area and want to move out of the city of Chicago.
Appendix: LSC Survey Comments

Question 15: If you changed your commuting patterns, how many times in the previous year did you use the following options?

Only been here a year so this question does not apply to me.

No change

Why isn't there a shuttle service in the morning?
I bike when the weather is good - no change since October 2011

Lived near campus and walked. Moved farther away for family reasons. Long public transportation commute and would be doing it at night (10 pm) when I teach
I still mostly bike, weather allowing; no real change.

No change

I haven't changed my commuting patterns

No changes

Haven't changed my commuting patterns; I walk to work or shuttle/CTA to WTC

Moved closer to campus

didn't change

I have not changed my commuting pattern

I just started working in August 2013

Did not change my commuting pattern.

Did not change

I had to change from Metra to Driving in order to get from metra station to LSC
did not change--always take the CTA except when I need to drive
I did not change my commuting patterns.

use CTA bus when shuttle is not scheduled
Appendix: LSC Survey Comments

**Question 18: How do you obtain transportation and transit information as a Loyola employee?**

- email
- email notifications
- Word of mouth.
- n/a
- Email
- search Loyola’s website
- e-mail
- I don’t obtain info
- I don’t
- Don’t look for such info
- online CTA and Metra websites
- Email communication
- None
- Whenever I get an e-mail blast from the University about this.
- email
- none
- not sure I obtain it
- Or contact CTA directly on their website
- CTA bus tracker
- Don’t know how
- email

- It is called google.com
- actually, I don’t
- Hearing from other employees
- Don’t get transit information from Loyola
- CTA schedule
- I do not get information
- I guess I DONT obtain that information
- Official emails from Loyola
- asked parking services staff
- Occasional e-mails
- search web on my own
- response from this survey, I hope
- Email
- Word of mouth
- I don’t read this information because it is not applicable to me
Appendix: WTC Survey Comments

**Question 5:** Which of the following statements best describes parking at your usual work location?

- I do not own a car
- Loyola discounted rate
- Bike parking is damn terrible now at WTC
- I park by the Metra station
- Employee-paid parking at Loyola WTC lot
- I never drive
- Don't have a car
- Free parking at a friend's place
- I do not drive
- I use the discounted parking at a local WTC lot.
- Subsidized parking near the WTC
  and it is super expensive
Appendix: WTC Survey Comments

Question 6: Please report the types of modes of commute you use. Please calculate the number of trips per week for the entire year. For example, when considering your annual commuting trips, you might estimate 20% by CTA Train, 5% rideshare, and 75% Drive alone. This would mean in an average week, 2 trips are by CTA Train, 1/2 trip is by Rideshare, and 71/2 trips are Drive Alone. (This question is to help us identify multiple modes during your commute.)

Loyola Shuttle - I use this every day of the week (that I don't bike which depends only on weather) for every trip to get to and from work

Suttle
walk from Metra to WTC
Ride Red Line to Green Line in AM, Walk to Green Line in PM; Driven to and from Green Line to residence
Jog Home 2x a week
I probably drive and park by the train 1x/wk
Drive with colleague, averaging 3.5 days per week
I only work 2 days a week and am retired but part-time.
Shuttle between campuses.
Campus Shuttle - 10
Ride share to LSC 4 days a week, take shuttle to and from WTC and ride share home from LSC Take metra, pace and taxi one day a week.
Run
I drop off my two kids at daycares on my drive to work
Ride from family
I take metra + CTA trains and busses. I sometimes walk from the train station to campus.
Weather and time permitting I may walk or ride bike
Amtrak 2-4 times/week; Drive once a month
Appendix: WTC Survey Comments

**Question 9: If you currently drive alone to work, what are the barriers to choosing a different option (select all that apply)?**

Read your stupid question, "IF...."
When using public transportation I get sensory overload before arriving for my workday
Too many losers and freaks on public transportation
The bus stops running at 7 pm and the neighborhood isn't safe after 7 pm
I need to pick up my kids by 6 p.m. I work too far from the Metra stations downtown to get home. It would require me to leave work well before 5 p.m.
Driving gives me more flexibility in terms of departure times from home to work and visa versa.
I very rarely drive, but sometimes I need too.
I need to drive my daughter to preschool two days per week. It's unavoidable.
If teaching evening class, public transportation either inconveniently timed or feels unsafe
Do not drive
I stop to drop off my kids at daycares during my drives to and from work
I rarely commute via driving.
I don't feel safe walking to public transportation in the neighborhood where I live
Metra would be an option, but inconvenient to get to station from WTC
convenience of schedule
Work/School late at night and commute during non-peak hours on CTA takes over an hour. Driving takes 20 minutes.
I wish I had a salary that allowed me to sell my house and move closer to work.
I rarely commute via driving alone
can't ride a bike because of injury
Appendix: WTC Survey Comments

**Question 14: What do you think about the alternative transportation programs your employer established or enhanced (e.g. ChainLinks, Employer-assisted Housing Service, Pre-Tax Transit Benefits)?**

- Very useful
- I don't use any of them, so I have no opinion.
- so what, that is what I think
- na
- Don’t use
- pre-tax transit benefits are very useful and easy to use
- They are ok to have if I ever changed my mind
- Very positive steps
- It is fantastic. I love it.
- Not aware. I'm new ( aug. 2013)
- do not use it
- I like the pre-tax transit benefit because it allows to me to commute via public transportation, while not feeling like it's as much of an expense like it did when it was paid through my credit card.
- they are fine
- "Very important
- I would love if there were s convenient way for me to take public transportation from my house to Gottlieb or North Riverside office. Would improve my job satisfaction."
- They're great!
- I think that these are great benefits but I am still unable to use them.
- not aware of most of them
- Pre-tax benefit would be nice, but my working schedule precludes its use.
- I don't know a lot abot them.
- I would use it
- Great
- The pre-tax transit benefits are great, however if taking an extended vacation it's difficult to adjust monthly pre-tax amount because it takes 2-3 months for changes to take effect.
- Was not aware of other benefits just pre-tax
Appendix: WTC Survey Comments

Question 14: What do you think about the alternative transportation programs your employer established or enhanced (e.g. ChainLinks, Employer-assisted Housing Service, Pre-Tax Transit Benefits)? (Continued)

Never knew about pre-tax transit benefits
no nothing about them
The Pre-tax transit benefit is awesome
Useful in many instances
they have always worked for me and I will continue to use
Great; would like to know more about ChainLinks
It is only useful to those who choose to live in a selected area.
Pre-tax benefits are similar to my last job, and end up saving me money in the long run.
I appreciate the pre-tax transit benefits
pre tax is nice
Transit Benefits work for me.
The benefits are good, but there could be incentives for good choices
I own a bike so Chainlinks doesn't matter, I don't know about Employer assisted housing, I like pre-tax
No one uses chainlinks. Not many people know about it. They may know of it, but not much about the program.
great - need more regular communications re: these
Approve
They don't apply to me. I work at WTC, I already own my condo, I walk to work.
I really love Chainlinks - I wish you could rent out bikes from WTC as well as it is only convenient to rent a bike out the entire summer instead of just a few days at a time.
Pretty great!
Good
I think they're great. I would like to more about the housing service.
I know that we use ZipCar car sharing and I love the discount but for some reason it isn't included in this survey. I think the housing assistance is a
Was not aware of the other programs.
pre-tax CTA is great, didn't know about ChainLinks,
reat benefit. When I finally decide to buy I am going to apply to use that. Also, I love the CTA pre-tax benefit as well.
The pre-tax benefits intices me to take public transportation.
Question 14: What do you think about the alternative transportation programs your employer established or enhanced (e.g. ChainLinks, Employer-assisted Housing Service, Pre-Tax Transit Benefits)? (Continued)

Helpful but since at times the form of public transport I use does vary.
I'm all about wanting to bike to work...but no one seems to be listening when it comes to a lack of space and especially a secure place for parking one's bike.
Fine for other people but don't address my commuting situation
Was unaware
Great
I used the housing benefits and I walk to work (WTC)
The pre-tax transit benefits are great. It is easy to get my pass every month. I wish I knew about the shuttle to Metra stations. I would use this very often as I currently walk from WTC to Union Station every day.
They are very helpful.
Chainlinks is too expensive to be practical...and just making bikes available without increasing places to store them or showers for people to use at work isn't helpful at all.
Fine
Love the pre-tax bens
Assisted Housing Program areas are either too expensive for me and my family or are in neighborhoods I would not consider due to high crime.
not that impressive
Good
I will plan to use them
Sound wonderful.
good options
I had no idea about the evening shuttle to the Metra stations. I would consistently use this if I had more information. Tell me more!
Would like Employer-assisted housing to be available to more faculty - income cutoff is below most faculty salaries. Could be useful benefit to emphasize to attract faculty.
Great - not applicable to my work though
I'd like it more if we actually received a discount for the CTA pass and not just the pre-tax benefit
Pre-Tax Transit benefits are excellent. I want more information on ChainLinks.
They are great.
Appendix: WTC Survey Comments

Question 14: What do you think about the alternative transportation programs your employer established or enhanced (e.g. ChainLinks, Employer-assisted Housing Service, Pre-Tax Transit Benefits)? (Continued)

n/a
All of these are fine, but regarding chain links: many people have their own bike so paying for this doesn't make sense. However, there is no secure place to store bikes at WTC... Only bike racks outside. It would be helpful to have a bike cage only accessible by those with an ID.

Great but was not aware of them.
I have no thoughts as they are not relevant to me. Regarding Question 13, I no longer participate in the pre-tax transportation benefits because they cannot work out how to do it with people like me that now travel on by reduced far because of age. If I use the pre-tax transit benefit I have to pay full fare. Cheaper to forget the pre-tax benefit and pay the reduced fare.

Not really familiar with the others besides the transit benefit
Great benefits to have as employees of Loyola

good
I think the pre-tax transit benefits are great and the University should continue with the benefit.
Not attractive
Not aware of these programs until this survey

great I wish I discovered this earlier
They really do not work for me
I'd like to more about it.
It's good for some people but I don't want to use it.

n/a
Pre-Tax transit benefit is great!
I like them.
Would be nice if part-time employees could access the Pre-Tax Bus benefits. Had to give it up when I went part-time.
Pretty Okay, but needs more communication to ease use.

great
I don't really know much about them.
I only know about the Pre-Tax Transit Benefits. I would LOVE to know about all the other ones! I commute from Milwaukee.

I was told years ago by Mimi Winter in Human resources that the University DID NOT participate in Pre-Tax Transit Benefits because we are a non-profit corporation. Therefore I pursued different methods that suited me best for getting to and from work.
Appendix: WTC Survey Comments

Question 14: What do you think about the alternative transportation programs your employer established or enhanced (e.g. ChainLinks, Employer-assisted Housing Service, Pre-Tax Transit Benefits)? (Continued)

They are nice, but they do not help me.
The Pre-Tax Transit Benefits work well for me.
Great ideas. I would use the Pre-Tax Cta benefit if I used the CTA every day.
very positive options for a large and diverse workforce
I think chainLinks is amazing, keep it up. Pre-tax benefits are awesome as well. would like more info about ventra and what it means for us.
Good
Pre-tax benefits are a great idea. The shuttle to Metra stations doesn't work with my schedule and, also, I'm not sure if my station is included. I don't know about the Housing Service.
Very good
great options
Pre-tax was great
Would like to learn more
Employer-assisted housing service and pre-tax transit benefits are great!
These programs are excellet and employees should take advantage of them.

Question 15: If you changed your commuting patterns, how many times in the previous year did you use the following options?

No change
started in Aug 2012
Loyola Shuttle Service - I use this everyday that I don't bike, so mostly on days with inclimate weather and in the winter
N/A
I haven't changed
This survey does not take into account seasonality, i.e., in nice weather some people (myself included) use a motorcycle
Did not work for LUC in 10/2011
Teleportation
did not change my commuting pattern
Appendix: WTC Survey Comments

**Question 15:** If you changed your commuting patterns, how many times in the previous year did you use the following options? (Continued)

I have walked to work for 12 years. That hasn't changed.
there should be a zero because I've never used I-GO and I've never walked
I didn't change my commuting method. I only use CTA trains.
I have never changed from CTA
Did not change
do not take CTA, Walkor Bicycle because of health reasons
for the distance Public transportation works best
I use the campus shuttle to Lakeshore sometimes as well
I didn't change my commuting behavior, but would choose to ride my bike if there was a secure bike corral at WTC
See extended comment in Question 14.
NA
I used to drive more often, but I shifted to metra and walking from Ogilvie
I drive everyday
Did not change commuting patterns
I used to take Metra for 2-3 years, but the commute is too long, so I exclusively drive now.
I cycle to work mostly in the fall, from August until November or December
I always ride the cta
No change
Appendix: WTC Survey Comments

How do you obtain transportation and transit information as a Loyola employee? (Question 18):

Inside Loyola
has you new commute
tca bus tracker website
None of the above
fellow employee’s
e-mails
UMC Initiatives
metra/cta
Email
word of mouth
I don't pay attention to the notices because they don't apply to me.
I don't know where to find it
other employees/librarians
hear about it through other employees
My iPhone app; I don't use Loyola to get transit information
CTA
??
from outside websites - Metrarail, Pace, etc.
I don't
No idea how
Inside Loyola

Google
Hearsay
I have only been at Loyola for three months
just use the L
General LUC web site
I just know what they options are. Don't ask me how I know.
1800yourcta
I haven't got this information in the past.
I don’t
E-mail
InsideLoyola website
I call Nancy Mueller at Benefit Express
DNA
CTA website